

1. Introduction

This Privacy Policy explains how we process the personal data of users visiting the COFFeEAST website.

2. Data Controller

COFFEEAST FESTIVAL SRL

Address: Bucharest, Sector 3, Str. Bandușilor nr. 7

CUI: 48492501

Email: exhibitors@coffeeeast.com

3. Data We Collect

We may collect the following categories of personal data:

- full name
- email address
- phone number
- payment details required for processing through NETOPIA Payments (processed externally)
- technical data (IP address, browser information, cookies)

4. Purpose of Processing

Your data is processed for:

- ticket order processing
- issuing fiscal documents
- event-related communication
- fraud prevention
- website functionality

5. Legal Basis

Data processing is based on the ticket purchase contract, legal obligations, and our legitimate interest as the event organizer.

6. Data Storage

Data is stored only for the time necessary to fulfil the purposes for which it was collected.

7. Data Sharing

Data may be shared with:

- NETOPIA Payments (payment processor)
- fiscal authorities
- IT and hosting service providers

8. User Rights

You have the following rights:

- access to your data
- rectification
- erasure (within legal limits)
- restriction of processing
- data portability
- objection

Requests can be sent to: exhibitors@coffeeeast.com

9. Cookies

The website may use cookies for functionality, analytics, and security purposes.

10. Data Security

We implement technical and organizational measures to protect user data.

11. International Transfers

We do not transfer user data outside the EU.

12. Changes to the Policy

This Policy may be updated periodically, and the latest version will be published on our website.

13. Contact

For any questions related to data protection, please contact:

exhibitors@coffeeeast.com